



Career with IPTEC

IPTEC is one of the leading Internet Service Provider (ISP) and one-stop Information & Communication Technology (ICT) solution provider in South Sudan. It has been incorporated 2011 in South Sudan. IPTEC expanded its 4G LTE, Wireless Internet, Satellite Internet and Intranet (data) services to all of the states in the country. We're innovative, fast-paced, and results-oriented. We are looking for the dynamic talented candidate to keep winning for the following position.

Position: Senior Support Engineer (4G LTE & VSAT)

Job Responsibilities

- Configuration and Installation of 4G LTE CPE, LAN/WAN Work and others Network equipment's
- Install the Microwave, Wireless P2P and P2MP Equipment Installation and Configurations
- Installation and commissioning of VSAT both C-Band and KU-Band
- Manage network operations, troubleshooting connectivity problems, installing and maintaining 4G LTE CPE, WiFi networking products, CISCO and Mikrotik Routers.
- Responsible for installation Maintenance of equipment's VSAT, Wireless Router.
- Routers and firewall Installation, configuration of server based applications.
- Deal Directly with Customers Either by Telephone, Electronically or Face to Face.
- Respond Promptly to Customer Inquiries and Resolve Customer Complaints.
- Managing all aspects of system monitoring and reporting (including 24/7 support for critical services)
- Installing, supporting and maintaining new server hardware and software infrastructure;
- Providing IT solutions to business and management problems;
- Supervising other staff, such as help-desk technicians;

Employment Status

Full-time

Educational Requirements

- Must have B.Sc/M.Sc in Computer Science or Telecommunication Engineering or any other related field.
- Vendor Certificate: CCNA, MTCNA

Experience Requirements

- 2 to 5 year(s)

Additional Requirements

- Age 25 to 30 years
- Minimum 2 to 5 years working experience in Internet Service Provider(ISP), Telecom company or ICT Service provider Company.
- Previous experience successfully managing technical teams ideally from ISP.
- Strong written and oral English communication skills and internal personal skills.
- Good organizational and time-management skills.
- Creative and positive attitude and smart appearance.



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Salary

- Negotiable
- Any admissible benefits as per company policy

Salary Range: Negotiate

Other Benefits: Any admissible benefits as per company policy

Job Location: Juba, South Sudan

Apply Instruction

Interested persons may submit their CV with photograph by e-mail to
career@iptecLtd.com

Company Information: www.iptecLtd.com

Applicant must enclose his/her **Photograph with CV.**

Application Deadline: 12th October 2018